



# Return Merchandise Request Form

891 S. Azusa Avenue, City of Industry, CA 91748  
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Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State and Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
Email: \_\_\_\_\_  
Request Date: \_\_\_\_\_

RMA Number:
RMA # is valid for 10 days only
TOTAL UNITS AUTHORIZED FOR THIS RMA _____
Date Issued:

	PLACE OF PURCHASE	RECEIPT NO. (Required)	MODEL NO.	REASON FOR RETURN
1				
2				
3				
4				
5				

### Limited Warranty and RMA Policy

Powmax offers one year warranty for all **POWMAX** products from the date of purchase. This warranty shall not apply if the item is modified, misused, tampered with, subjected to abnormal working conditions, or transferred to someone other than the original consumer purchaser. Our RMA department reserves the right to inspect and test the returned item(s) to determine the cause of failure. (failures other than product defect may be returned without replacement). Please comply with the following RMA procedures.

1. In order to obtain an RMA number, customer must submit this form with the proof of purchase.
2. This RMA is intended for warranty repair or replacement only, no credit will be issued.
3. Warranty is void if the serial number sticker is removed, broken, or appeared tampered with.
4. All returns are to be shipped prepaid and insured. No collect shipments will be accepted
5. RMA number must be placed on the outside of the return package to expedite the RMA process.
6. Any package sent in without an RMA number will be returned to the sender non-repaired/non-replaced.
7. The RMA processing time will be 5 business days from the date of receiving return package.
8. Remove and retain all accessories prior to shipment. We only return items specified on the RMA.